



SNC Shareholder Bonanza Fuel Discount Program

Frequently Asked Questions:

1. What is the SNC Shareholder Bonanza Fuel Discount Program?

The program provides eligible Sitnasuak Native Corporation shareholders with a 10% discount on eligible gasoline and diesel purchases made at Bonanza Express.

2. Who is eligible to receive the discount?

SNC shareholders who are age 16 or older are eligible to participate, regardless of where they live, provided they present an authorized SNC-issued shareholder photo identification card at the time of purchase.

3. What purchases qualify for the discount?

The discount applies to eligible gasoline and diesel purchases at Bonanza Express. The discount does not apply to items other than eligible gasoline or diesel unless expressly authorized by SNC in writing. Fuel transactions will be processed separately from all other purchases.

4. How much is the discount?

Eligible shareholders receive a 10% discount on qualifying gasoline and diesel purchases.

5. How do I receive the discount?

Present your authorized SNC-issued shareholder photo identification card to the cashier before the transaction is completed. The cashier will verify eligibility and apply the discount to qualifying gasoline or diesel purchases.

6. Can I receive the discount without my shareholder photo ID card?

No. The shareholder photo ID card is required to verify eligibility. Bonanza Express employees may not apply the discount without the required identification.

7. Can someone else use my shareholder discount?

No. The discount is a shareholder benefit and is not transferable. It may only be used by the eligible shareholder whose name and photo appear on the authorized shareholder ID card.

8. Can I use the discount for fuel purchased for my household, family member, or another person?

The discount may be used only when the eligible shareholder is the purchaser and presents their own authorized shareholder photo ID card. The discount may not be provided to another person or used in a manner that bypasses eligibility verification. Any misuse, may result in the suspension or revocation of the shareholder photo ID card.

9. Is there a limit on how often I can use the discount?

SNC may monitor usage to ensure the program is used appropriately and remains financially sustainable. Additional limits or controls may be adopted if needed.

10. What happens if my shareholder ID card is lost, damaged, or stolen?

Contact SNC Shareholder Relations to request assistance with a replacement card. The discount cannot be applied until an authorized card is presented. SNC will replace the card at no additional cost for the first request. Any additional replacement cards may be subject to a minimal replacement fee, as established by SNC.

11. Can Bonanza Express employees refuse to apply the discount?

Yes. Employees may decline to apply the discount if the shareholder does not present the required identification, if eligibility cannot be verified, if the card appears altered or invalid, or if the transaction appears inconsistent with program rules.

12. What if I believe I was wrongly denied the discount?

Contact SNC Shareholder Relations and provide the date, approximate time, location, and details of the transaction. SNC will review the concern and coordinate with Bonanza Express as appropriate.

13. Can the program change or end?

Yes. SNC reserves the right to modify, suspend, or discontinue the program at any time based on operational needs, financial impact, compliance requirements, or other business considerations.

14. Who should I contact with questions?

Shareholders should contact SNC Shareholder Relations for questions about eligibility, replacement ID cards, or program rules.

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